Root Cause Analysis Cheat Sheet



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A root cause analysis is a process of asking questions to understand why problems are happening.

There is no one way to do a root cause analysis. The following is one approach adapted from CADCA.

Root Cause Analysis Process:



Identify a Targeted Problem

What is your targeted problem? Who is experiencing it, where, and in what ways?

For this problem, ask... Why is this happening?

Why is this happening?

For the causes from step 2 ask...Why is this happening?



Why is this happening here?

For the causes in step 3 ask...Why is this happening here in our community or setting?

References:

CADCA. (2018). Retrieved from https://cadca.org/



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