A root cause analysis is a process of asking questions to understand why problems are happening.

There is no one way to do a root cause analysis. The following is one approach adapted from CADCA.

Root Cause Analysis Process:

1. **Identify a Targeted Problem**
   What is your targeted problem?
   Who is experiencing it, where, and in what ways?

2. **Why?**
   For this problem, ask... Why is this happening?

3. **Why is this happening?**
   For the causes from step 2 ask... Why is this happening?

4. **Why is this happening here?**
   For the causes in step 3 ask... Why is this happening here in our community or setting?

References:

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